



Employee-Owned

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To our valued clients, partners, employees, and friends:

CSG Consultants (CSG) is committed to the health and safety of its staff, clients and all of the communities impacted by COVID-19. We are actively monitoring the updates and new information from local and state governments, Centers for Disease Control and Prevention (CDC) and the World Health Organization (WHO) with respect to COVID-19.

We plan to continue our business operations and to maintain safe and hazard-free worksites for our employees, customers, vendors and all of our other stakeholders.

We have in place various internal methods to ensure that our employees can continue to provide the services our customers expect. All of our offices remain open, adjusted to local government orders. Many of our Bay Area employees are working remotely, and as of now, our Southern California, Sacramento, and Central Valley offices are adjusting as appropriate. As new information becomes available, or we receive directives from local and state governments, we will make the necessary adjustments.

Our two main objectives are to continue to provide services and deliverables to our customers, and to keep our employees safe and out of harms-way. We are working with many public entity customers to modify the services we deliver, and how we deliver services during the COVID-19 pandemic. We will support our customers in all ways that are feasible. For our employees, we have begun to transition to remote work and to find appropriate ways to help them practice the recommended social distancing.

We will update our protocols and approach to providing services and the safety of our employees as new information becomes available.

Please feel free to contact me if you have any questions.

Thank you to our key stakeholders, our customers and employees, as we work through these challenging times.

A handwritten signature in blue ink, appearing to read 'Cyrus Kianpour', with a stylized flourish at the end.

Cyrus Kianpour
President